

Draft Agenda

for the Workshop on accessibility of electronic communications services

One Year of the European Accessibility Act – reflections and the way forward

9th June 2026, Brussels (Belgium)

Location	IRG Secretariat Rue de la Science 14, 3rd floor B-1040 Brussels	
Date & Time	9th June 2026 9:30 – 14:50 CET	

Marking one year since the beginning of application of the European Accessibility Act, this workshop brings together key stakeholders to reflect on progress, exchange experiences, and discuss future priorities for accessibility in electronic communications and digital services. Through a multi-stakeholder dialogue, the event aims to promote practical solutions, shared experience, and stronger cooperation towards a more inclusive digital environment.

09:00 -9:30	Welcoming coffee/tea
9:30 -9:35	Opening speech <ul style="list-style-type: none"> • Alejandra de Iturriaga Gandini - Incoming BEREC Chair 2027
9:35-9:40	Introduction to the EAA <ul style="list-style-type: none"> • Hannele Lahti - DG Connect, European Commission
9:40 -10:30	Session 1: End-user perspectives This session starts delving into the accessibility topic by focusing on the end-user perspective and will explore real-world challenges and practical solutions for digital accessibility. The speakers will share firsthand insights into the daily barriers faced by persons with disabilities and specific accessibility needs when interacting with electronic communications and digital services, as well as effective tools, resources, and support strategies that empower users to overcome them. Moderator: Indre Jurgelioniene , co-chair of BEREC End-User WG, RRT, Lithuania <ul style="list-style-type: none"> • Srikar Govindaraju - BEUC • Daniel Casas – European Disability Forum (EDF)

	<ul style="list-style-type: none"> • Lidia Best - the European Federation of Hard of Hearing People (EFHOH) and Delphine le Maire - European Union of the Deaf (EUD) <p>Q&A/Discussion</p>
10:30 -11:30	<p>Session 2 – Authorities' practices</p> <p>This session explores the evolving regulatory landscape and practical strategies for ensuring inclusive access to electronic communications services. Participants will delve into the diverse approaches taken by NRAs, examining specific use cases and national initiatives that have successfully lowered barriers for users with disabilities. By discussing international frameworks and emerging benchmarks, the session aims to identify how authorities can move beyond basic compliance toward a gold standard of accessibility – ensuring that digital innovation benefits all citizens equally and fosters a truly inclusive market.</p> <p>Moderator: Dr Dominika Beléndesi, BEREC, NMHH, Hungary</p> <ul style="list-style-type: none"> • Laurence Nivot , Cullen International • Lisa Larsson Falk, PTS, Sweden • Tanja Zaninović, HAKOM, Croatia • Dora Di Napoli, AGCOM, Italy <p>Q&A/Discussion</p>
11:30 -12:30	Lunch Break
12:30 -13:30	<p>Session 3 – Market Views</p> <p>This session brings together market perspectives on the new accessibility legislation, offering practical insights into how industry actors are preparing to meet the new requirements. Speakers will share the technical solutions, implementation approaches, and operational strategies currently being developed, while also reflecting on the main challenges encountered in practice. The discussion will provide an opportunity to better understand market expectations and to hear the key messages that industry stakeholders wish to convey to regulators and supervisory authorities as the new framework is put into effect.</p> <p>Moderator: Dónal Rice, BEREC, ComReg, Ireland</p> <ul style="list-style-type: none"> • Angela Coriz, Connect Europe • Sabine Lobnig, MWF, • Peter Lonergan, EENA <p>Q&A/Discussion</p>
13:30-13:45	Coffee Break

13:45-14:45	<p>Session 4 – Academia’s insights</p> <p>This session brings together academic perspectives on the evolving accessibility framework, highlighting the links between accessibility and the business ecosystem. Speakers will explore current research on digital inclusion, emerging trends in user needs and access barriers, and the ways in which innovation, including AI solutions, can support access to electronic communications services. The discussion will also propose insights into how research and innovation can complement regulatory and market efforts in shaping a more inclusive digital environment.</p> <p>Moderator: Indre Jurgelioniene, co-chair of BEREC End-User WG, RRT Lithuania</p> <ul style="list-style-type: none"> • Jurgita Butkevičienė, Vilnius University, Lithuania • Miroslav Vrankić, PhD, University of Rijeka, Croatia • Zephyr Rankin, East Texas A&M University, USA <p>Q&A/Discussion</p>
14:45-14:50	<p>Closing Remarks BEREC End User Working Group co-chairs</p>